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Advanced Skill Certificate in Environmental Management for Mining

# Stakeholder Engagement and Communication in Environmental Management

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## **\*\*Acid Mine Drainage (AMD):\*\***

Acid mine drainage is the outflow of acidic water from mining sites into the surrounding environment. This occurs when water comes into contact with rocks containing sulfide minerals, causing them to oxidize and release acid. AMD can have severe environmental impacts, including the destruction of aquatic ecosystems and the contamination of drinking water supplies.

## **\*\*Communication Plan:\*\***

A communication plan is a document that outlines how an organization will communicate with its stakeholders. It includes the objectives, target audience, key messages, communication channels, and timelines for communication activities. A communication plan is an important tool in stakeholder engagement, as it helps ensure that all stakeholders receive accurate and timely information about the organization's environmental management practices.

## **\*\*Community Engagement:\*\***

Community engagement is the process of involving members of the local community in environmental management decisions. This can include public meetings, focus groups, and surveys. Community engagement is important in environmental management, as it helps ensure that decisions are made with the input and support of those who are most affected by them.

## **\*\*Environmental Impact Assessment (EIA):\*\***

An Environmental Impact Assessment is a process used to identify and assess the potential environmental impacts of a proposed project or activity. The EIA process typically involves the identification of potential impacts, the development of mitigation measures, and the evaluation of alternatives. EIAs are an important tool in environmental management, as they help ensure that projects and activities are designed and implemented in a way that minimizes their environmental impacts.

## **\*\*Environmental Management System (EMS):\*\***

An Environmental Management System is a framework used to manage an organization's environmental impacts. An EMS typically includes a policy, objectives, targets, and procedures for managing environmental issues. An EMS can help an organization identify and mitigate environmental risks, improve its environmental performance, and demonstrate its commitment to environmental sustainability.

## **\*\*Environmental Management System Audit:\*\***

An Environmental Management System Audit is an independent assessment of an organization's EMS. An audit typically involves a review of the organization's policies, procedures, and records, as well as interviews with staff. The purpose of an EMS audit is to identify areas where the EMS can be improved, and to provide

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assurance to stakeholders that the organization is effectively managing its environmental impacts.

**\*\*Grievance Mechanism:\*\***

A grievance mechanism is a process used to address complaints or concerns raised by stakeholders. A grievance mechanism can be formal (e.g., a complaints hotline) or informal (e.g., a suggestion box). Grievance mechanisms are an important tool in stakeholder engagement, as they provide a way for stakeholders to raise issues and have them addressed in a fair and transparent manner.

**\*\*Materiality:\*\***

Materiality is the concept of identifying and prioritizing the environmental issues that are most significant to an organization and its stakeholders. Materiality assessments typically involve a review of the organization's operations, stakeholder concerns, and regulatory requirements. Materiality is an important concept in environmental management, as it helps ensure that an organization's environmental management practices are focused on the issues that matter most.

**\*\*Monitoring and Evaluation:\*\***

Monitoring and evaluation is the process of tracking and assessing an organization's environmental performance. Monitoring typically involves the collection of data on environmental indicators, such as greenhouse gas emissions or water usage. Evaluation involves the analysis of this data to assess the organization's progress towards its environmental objectives. Monitoring and evaluation is an important tool in environmental management, as it helps ensure that an organization's environmental management practices are effective and efficient.

**\*\*Multi-Stakeholder Forum:\*\***

A multi-stakeholder forum is a meeting or workshop attended by representatives from multiple stakeholder groups. The purpose of a multi-stakeholder forum is to bring together stakeholders with different perspectives and interests to discuss and address environmental management issues. Multi-stakeholder forums are an important tool in stakeholder engagement, as they provide a platform for open and inclusive dialogue.

**\*\*Public Consultation:\*\***

Public consultation is the process of seeking the input and feedback of the general public on environmental management decisions. Public consultation can take many forms, including public meetings, focus groups, and surveys. Public consultation is an important tool in environmental management, as it helps ensure that decisions are made with the input and support of the community.

**\*\*Risk Assessment:\*\***

A risk assessment is a process used to identify and assess the potential environmental risks associated with a proposed project or activity. The risk assessment process typically involves the identification of hazards, the evaluation of the likelihood and consequences of harm, and the development of risk management measures. Risk assessments are an important tool in environmental management, as they help ensure that projects and activities are designed and implemented in a way that minimizes their environmental risks.

**\*\*Social License to Operate (SLO):\*\***

Social License to Operate is the acceptance and support of an organization's operations by its stakeholders. An SLO is not a formal legal requirement, but rather a social expectation that an organization will operate in a responsible and sustainable manner. An SLO is an important concept in environmental management, as it helps ensure that an organization's operations are aligned with the values and expectations of its stakeholders.

**\*\*Stakeholder:\*\***

A stakeholder is any individual or group that has an interest in an organization's environmental management practices. Stakeholders can include employees, customers, suppliers, investors, regulators, and members of the local community.

**\*\*Stakeholder Analysis:\*\***

Stakeholder analysis is the process of identifying and understanding the interests, needs, and concerns of an organization's stakeholders. A stakeholder analysis typically involves the identification of key stakeholders, the mapping of their relationships and interdependencies, and the development of strategies for engaging with them. Stakeholder analysis is an important tool in environmental management, as it helps ensure that an organization's environmental management practices are responsive to the needs and concerns of its stakeholders.

**\*\*Stakeholder Engagement:\*\***

Stakeholder engagement is the process of involving stakeholders in environmental management decisions. This can include public consultation, community engagement, and multi-stakeholder forums. Stakeholder engagement is important in environmental management, as it helps ensure that decisions are made with the input and support of those who are most affected by them.

**\*\*Sustainability Reporting:\*\***

Sustainability reporting is the process of communicating an organization's environmental, social, and economic performance to its stakeholders. Sustainability reports typically include information on an organization's environmental impacts, social responsibility, and governance practices. Sustainability reporting is an important tool in environmental management, as it helps demonstrate an organization's commitment to sustainability and transparency.

**\*\*Triple Bottom Line (TBL):\*\***

The Triple Bottom Line is a framework used to assess an organization's sustainability performance. The TBL includes three dimensions: environmental, social, and economic. The TBL is an important concept in environmental management, as it helps ensure that an organization's environmental management practices are integrated with its social and economic objectives.

**\*\*Water Footprint:\*\***

A water footprint is a measure of the amount of water used by an organization or individual. A water footprint includes both direct and indirect water use, such as the water used to produce the goods and services that an organization consumes. Water footprints are an important tool in environmental management, as they help organizations understand and manage their water use.

This glossary of terms related to stakeholder engagement and communication in environmental management is intended to provide a comprehensive and detailed overview of the key concepts and practices in this field. From acid mine drainage to water footprints, these terms cover a wide range of environmental management issues and stakeholder engagement strategies. By understanding these terms and their practical applications, learners in the Advanced Skill Certificate in Environmental Management for Mining will be better equipped to engage with stakeholders and manage environmental impacts in a responsible and sustainable manner.