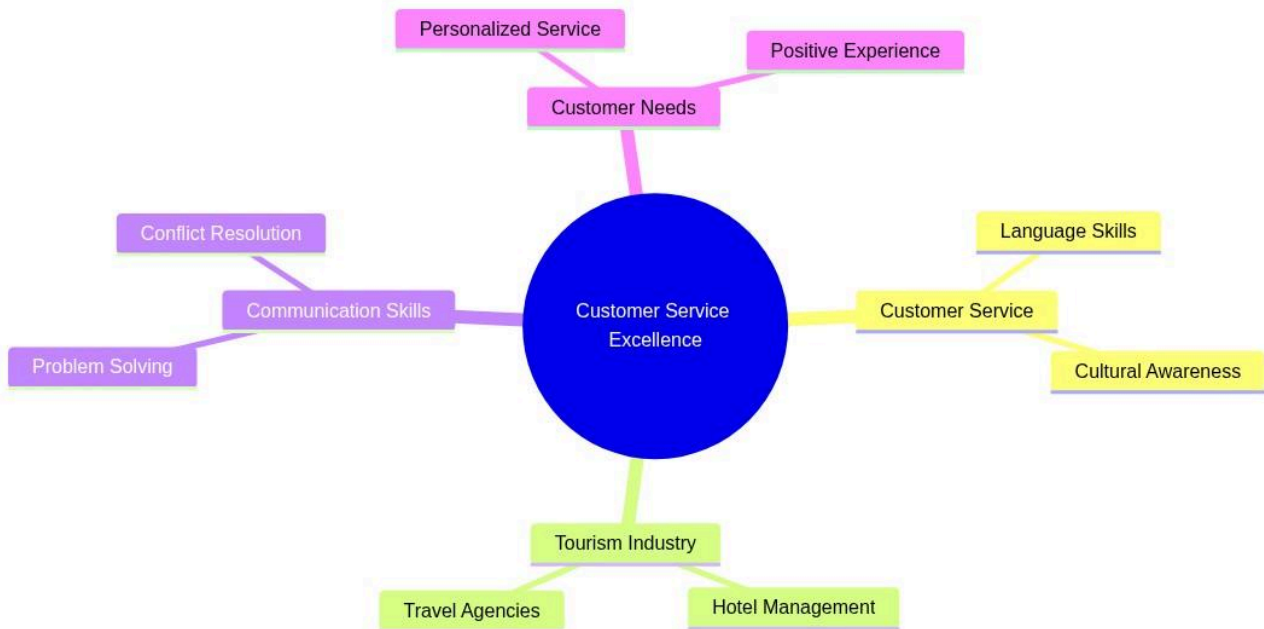


English for Tourism and Hospitality

Customer Service Excellence



mindmap

root((Customer Service Excellence))

Customer Service

Language Skills

Cultural Awareness

Tourism Industry

Hotel Management

Travel Agencies

Communication Skills

Problem Solving

Conflict Resolution

Customer Needs

Personalized Service

Positive Experience