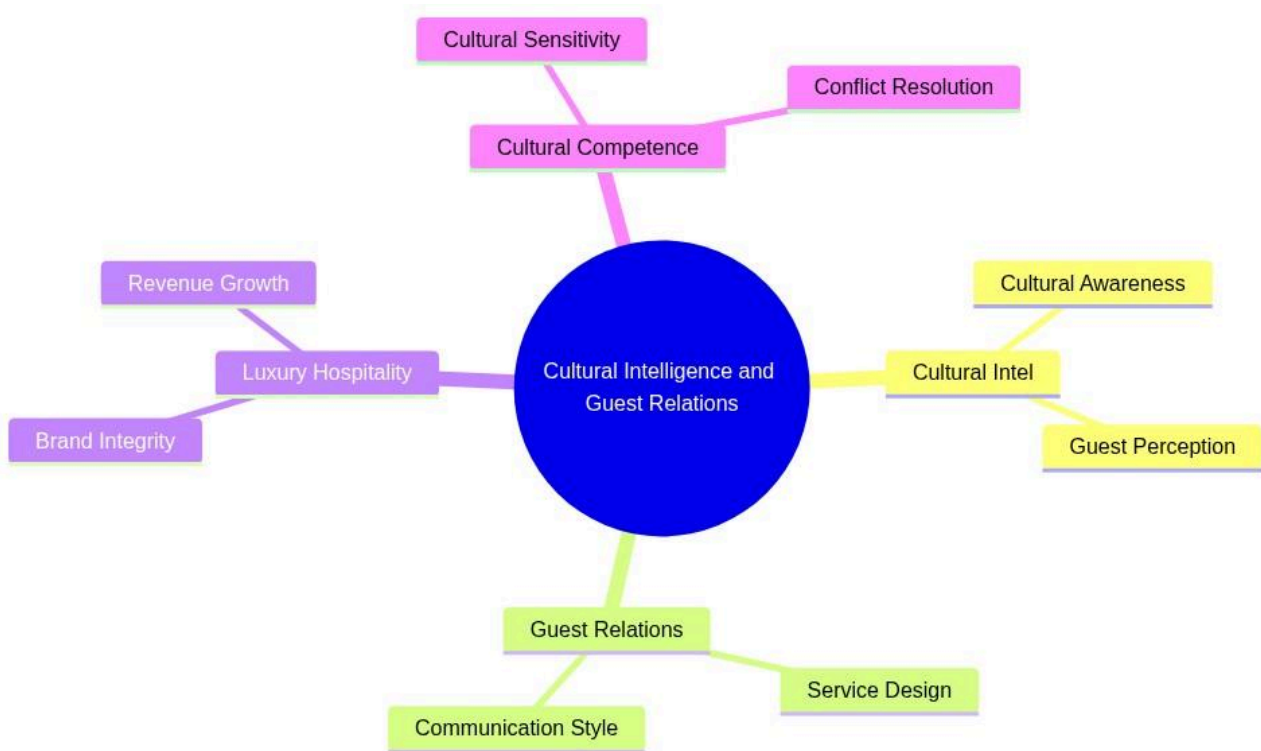


Professional Certificate in Luxury Hospitality Management

# Cultural Intelligence and Guest Relations



mindmap

```

root((Cultural Intelligence and Guest Relations))
  Cultural Intel
    Cultural Awareness
    Guest Perception
  Guest Relations
    Service Design
    Communication Style
  Luxury Hospitality
    Brand Integrity
    Revenue Growth
  Cultural Competence
    Cultural Sensitivity
    Conflict Resolution
  
```