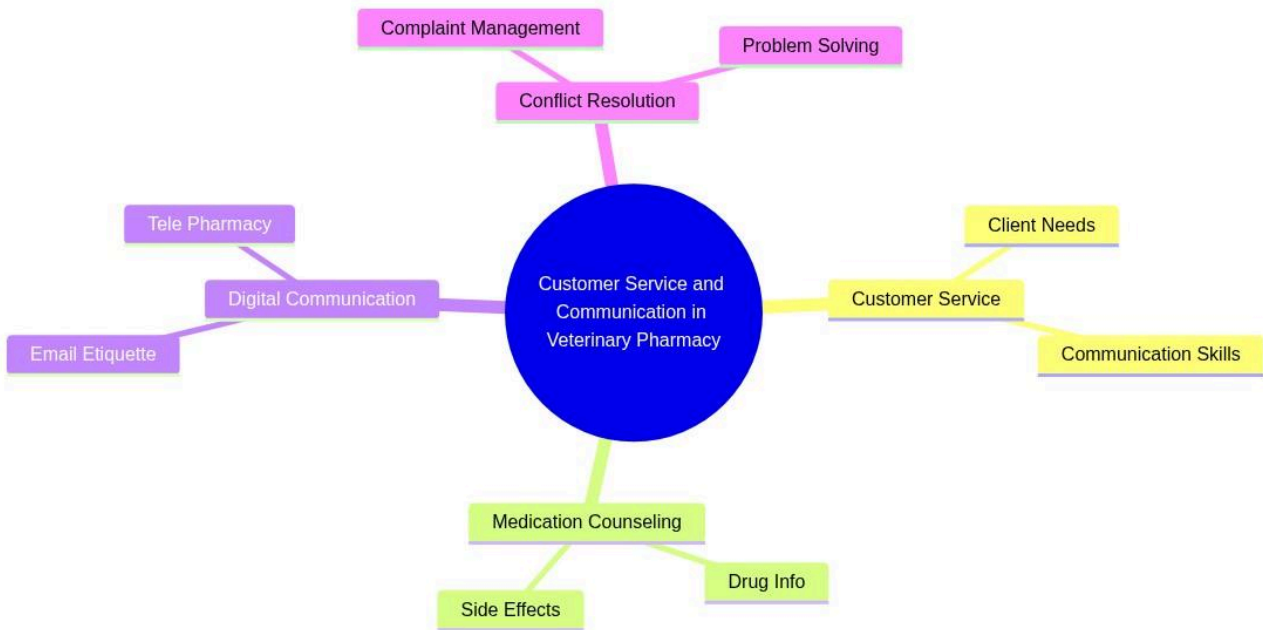


Professional Certificate in Veterinary Pharmacy Management

Customer Service and Communication in Veterinary Pharmacy



mindmap

```

    root((Customer Service and Communication in Veterinary Pharmacy))
      Customer Service
        Client Needs
        Communication Skills
      Medication Counseling
        Drug Info
        Side Effects
      Digital Communication
        Email Etiquette
        Tele Pharmacy
      Conflict Resolution
        Complaint Management
        Problem Solving
  
```