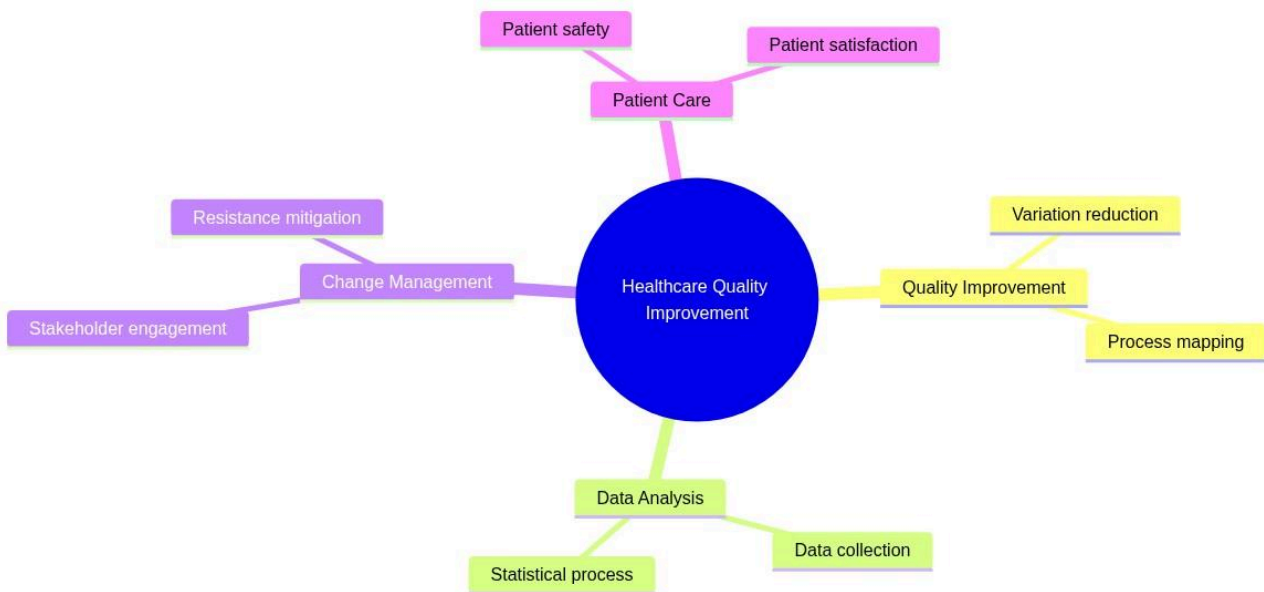


Advanced Certificate in Healthcare Case Management

Healthcare Quality Improvement



mindmap

```

    root((Healthcare Quality Improvement))
      Quality Improvement
        Variation reduction
        Process mapping
      Data Analysis
        Data collection
        Statistical process
      Change Management
        Stakeholder engagement
        Resistance mitigation
      Patient Care
        Patient safety
        Patient satisfaction
  
```