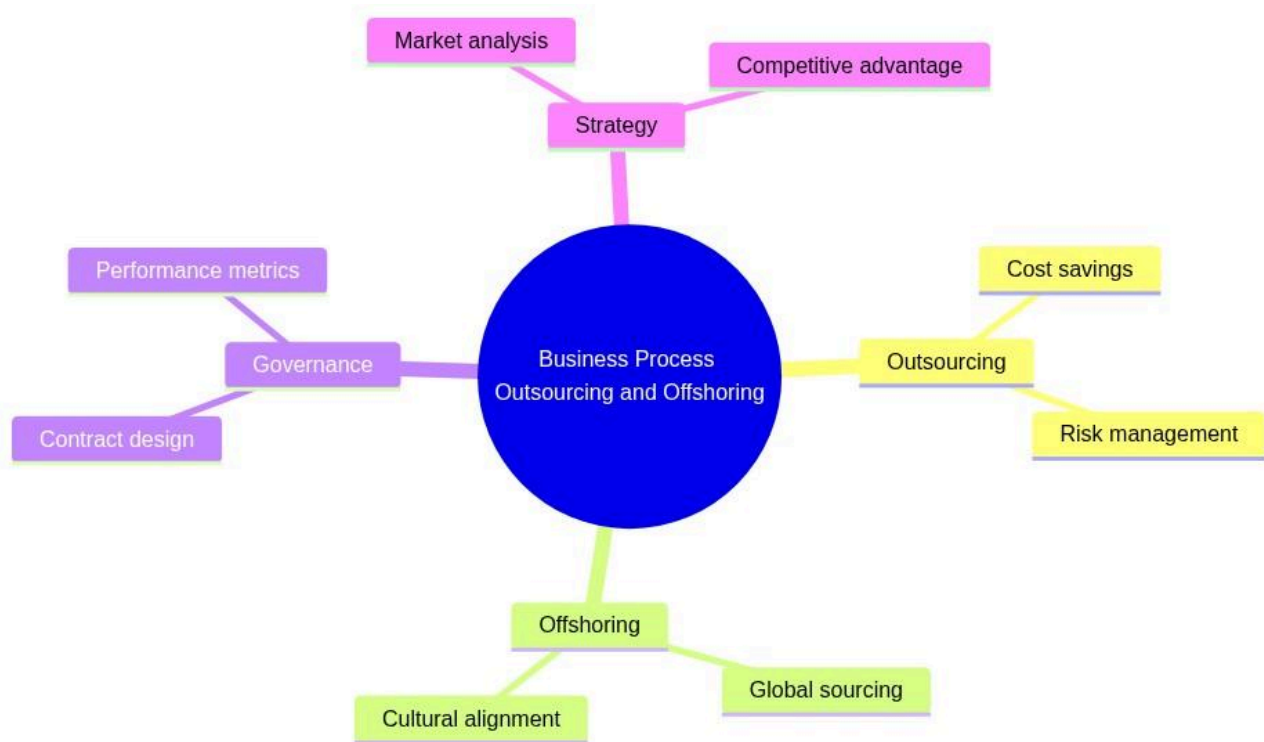


Professional Certificate in Business and Operation Strategy

# Business Process Outsourcing and Offshoring



mindmap

root((Business Process Outsourcing and Offshoring))

- Outsourcing
  - Cost savings
  - Risk management
- Offshoring
  - Global sourcing
  - Cultural alignment
- Governance
  - Contract design
  - Performance metrics
- Strategy
  - Market analysis
  - Competitive advantage