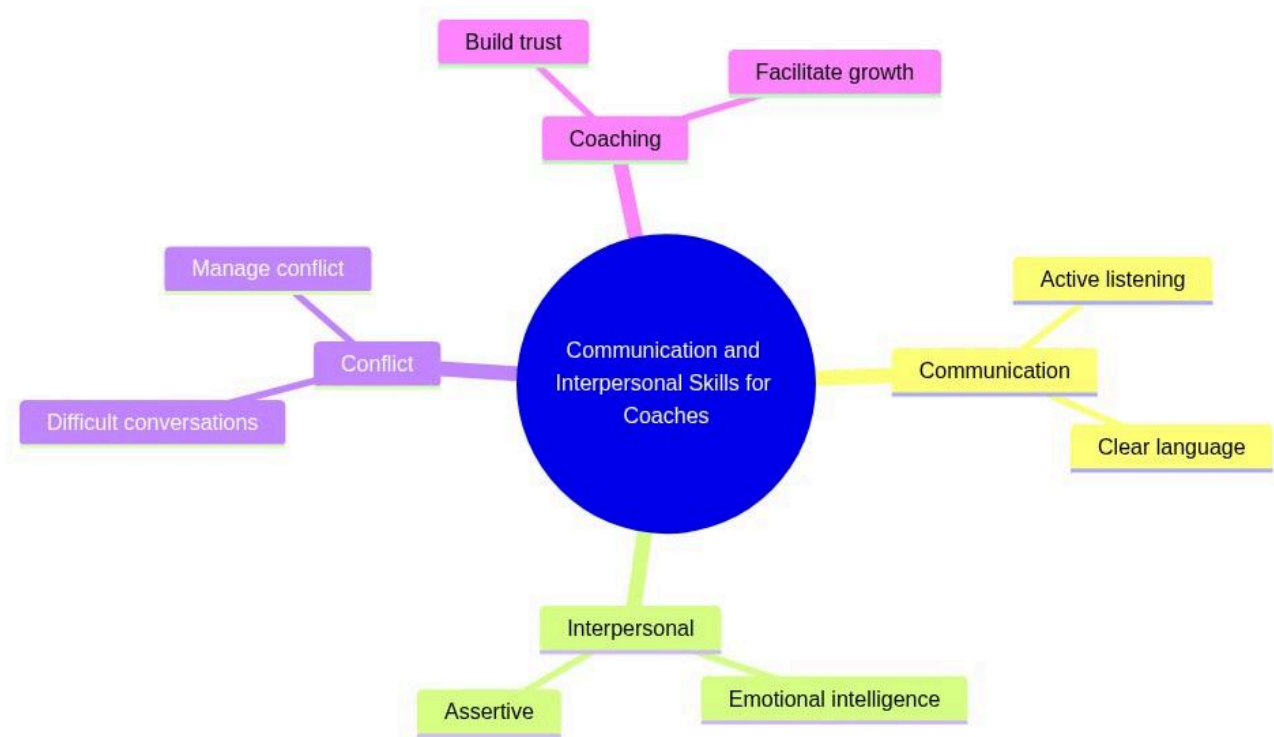


Postgraduate Certificate in Certificate in Educational Coaching

# Communication and Interpersonal Skills for Coaches



mindmap

root((Communication and Interpersonal Skills for Coaches))

- Communication
  - Active listening
  - Clear language
- Interpersonal
  - Emotional intelligence
  - Assertive
- Conflict
  - Difficult conversations
  - Manage conflict
- Coaching
  - Build trust
  - Facilitate growth