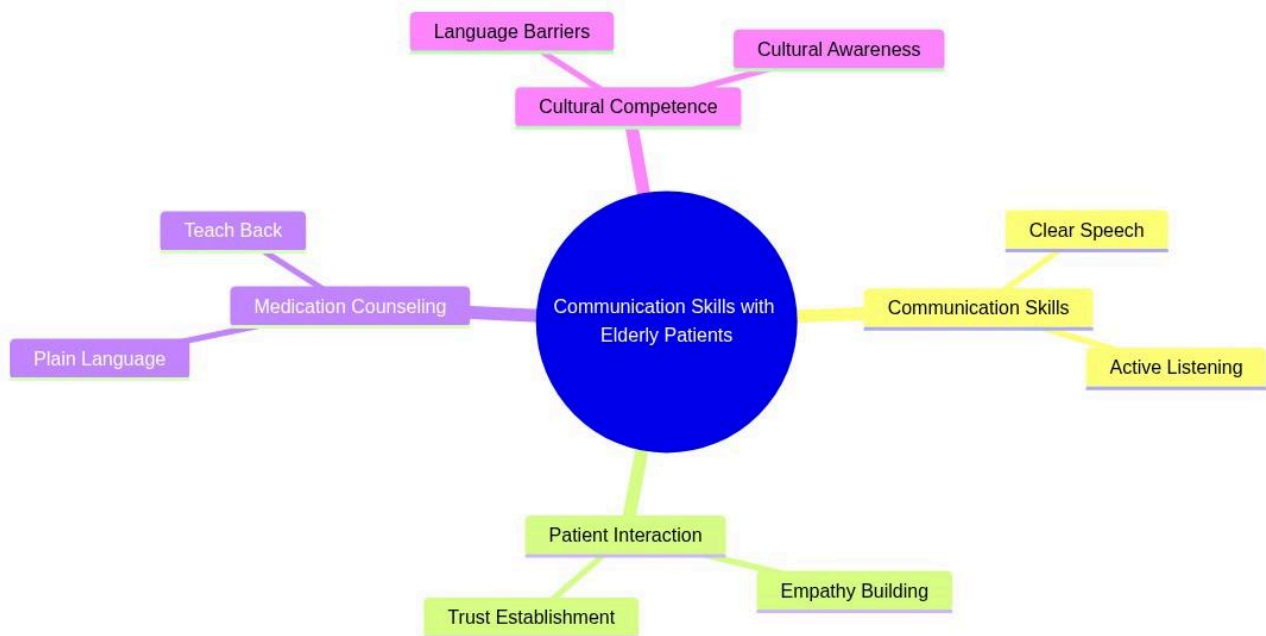


Professional Certificate in Pharmacy Technician Elderly Care

Communication Skills with Elderly Patients



mindmap

root((Communication Skills with Elderly Patients))

Communication Skills

Clear Speech

Active Listening

Patient Interaction

Empathy Building

Trust Establishment

Medication Counseling

Plain Language

Teach Back

Cultural Competence

Language Barriers

Cultural Awareness