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Management of Quality in Health and Social Care

# Evaluating Quality in Health and Social Care Services

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mindmap

root((Evaluating Quality in Health and Social Care Services))

- Quality Care

  - Safe Care

  - Effective Care

- Health Services

  - Clinical Care

  - Social Care

- Evaluation Process

  - Data Collection

  - Performance Metrics

- Patient Centered

  - Patient Feedback

  - Patient Engagement